# **CAMBRIDGE** PARTNERS

# **ANDREW NUTTALL**

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### **EXPERIENCE**

I have been a Financial Adviser for over thirty-three years and very much enjoy helping people make sound decisions about their money.

From an early age, I have been conscious of the benefits of saving, and one of my core drivers is helping people deal with their money and wealth by providing objective advice.

I use a consultative process that involves establishing and reviewing my client's current position, helping them reflect on what is important, and then facilitating an exploration of their options and what is possible with their resources. This process enables clients to prioritise and plan. My client's best feedback is when they let me know they have gained greater peace of mind and an improved sense of security through having a plan in place.

I have a particular interest and experience in helping clients through many of life's transitions. These transitions can include pre and post-retirement, separation (probably the most challenging of transitions), career change, receipt of an inheritance, or the death of a spouse.

I am one of the founding partners of Cambridge Partners Limited.

### QUALIFICATIONS

I hold the following qualifications or accreditations, which are relevant to my role as an adviser:

- Certified Financial Planner (CFPcm)
- Graduate Diploma in Business Studies endorsed in Personal Financial Planning
- Bachelor of Science, University of Canterbury

### **PROFESSIONAL MEMBERSHIPS**

• Financial Advice New Zealand

# **HOW I OPERATE**

I am employed by Cambridge Partners Limited (FSP26104), a Financial Advice Provider, holding a license issued by the Financial Markets Authority (FMA) to provide financial advice.

I follow an advice process that ensures my recommendations are made based on your goals and circumstances.



#### **AREAS I CAN ADVISE ON**

- Investment Advice and Planning (including strategic asset allocation, investment recommendations, and cash management)
- Retirement Planning and KiwiSaver
- Class Discretionary Investment Management Service (DIMS)

# **PRODUCTS I CAN ADVISE ON**

- Shares of listed companies and property entities
- Managed Funds, including Exchange Traded Funds and Investment Trusts
- KiwiSaver and Superannuation
- Cash and Term Deposits



# CONDUCT

As a Financial Adviser, I am subject to certain obligations contained in the Financial Markets Conduct Act 2013 and the Code of Professional Conduct for Financial Advice Services.

I am required to:

- give priority to your interests by taking all reasonable steps to make sure my own interests don't materially influence my advice.
- exercise care, diligence, and skill in providing you with advice.
- meet standards of competence, knowledge, and skill requirements designed to make sure that I have the expertise needed to provide you with advice.
- meet standards of ethical behaviour, conduct, and client care designed to ensure I treat you as I should and give you suitable advice.

### **PRODUCT PROVIDER LIMITATIONS**

I am not tied to any product provider, and the specific details of providers I recommend will be detailed in my advice documentation.

#### **CONFLICTS OF INTEREST AND INCENTIVES**

Cambridge Partners has a Conflicts of Interest Policy designed to identify potential conflicts. This policy is designed to ensure your interests are always prioritised over mine. Regular training is provided to ensure any actual or perceived conflicts are identified and managed appropriately to ensure they do not impact the independence of advice.

I may receive dividends due to my shareholding in Cambridge Partners Limited.

I am also a shareholder in Consilium NZ Limited, a shareholder in Cambridge Partners, and the provider of platform and administration services to clients of Cambridge Partners Limited. Consilium NZ Limited is the issuer and manager of the KiwiWRAP KiwiSaver Scheme, which is a KiwiSaver that we may recommend for some clients.

After having undertaken extensive three-yearly due diligence on the custodial platform, the Consilium NZ conflict is managed by ensuring that clients face no increase in platform services fees. Negotiations are conducted on an arm's length basis by excluding conflicted directors and shareholders from the negotiation process and recusing them from all votes, giving rise to the conflict of interest.

The KiwiWRAP KiwiSaver Scheme conflict is managed by me not participating in any discussions, negotiations, or decisions relating to selecting this as an approved Cambridge Partners KiwiSaver provider.

I may receive business support services from suppliers, including training and educational assistance, from time to time. I may also, on occasion, receive sundry merchandising materials.

I am remunerated by salary and a discretionary bonus. The discretionary bonus is based on a number of metrics set at the start of each financial year, including achieving client service levels, compliance obligations, and new business. Cambridge Partners receives all adviser and planning fees disclosed.

#### **RELIABILITY HISTORY**

Neither Cambridge Partners Limited nor I have been bankrupt or insolvent, have no criminal convictions, or have been publicly disciplined (referred to as a reliability event).



# FEES

Cambridge Partners is a fee-only private wealth management advisory firm. When you engage with Cambridge Partners, we will confirm the specific Adviser and Custodial Administration fees with you. These fees will be set out in your Client Agreement. An outline of our typical fees is shown below.

Fee Туре	Fee Excl GST		Description
Discovery Meeting	Complimentary		An initial meeting to get to know you, listen to you to understand your objectives and circumstances.
	The cost of the initial plan is likely to range between \$1,000 and \$3,000.		This fee will include all planning and presentation meetings with you, the time we take to determine our advice, and the production/implementation of the Financial Plan.
Advice and Plan Fee	For certain complex situations, the cost of the initial plan may range between \$3,000 and \$8,000.		The plan preparation fee is based on the scope and complexity of advice provided to you. A quotation and payment terms will be provided to you for approval before the services are provided.
Adviser Fees*	Up to \$500,000	1.10%	After engaging with Cambridge Partners and proceeding with our investment recommendations,
	\$500,001 - \$1m	1.05%	our Adviser Fees will be applied to portfolios that we recommend and for which we provide ongoing management services.
	\$1m - \$2m	0.82%	
	\$2m - \$5m	0.50%	These fees include our ongoing investment advice and portfolio management.
	\$5m plus	Up to 0.40%	Fees are not levied on assets outside those we
			directly manage.
Custodial Administration Fee*	Up to \$500,000	0.18%	To further protect client assets and to simplify administration, investment assets are held via a Custodian Platform.
	\$500,001 - \$1m	0.12%	
	\$1m - \$5m	0.08%	
	\$5m plus	0.05%	

Note: The Advice and Plan Fee and Adviser Fees are subject to GST, whereas the Custodial Administration Fees are not subject to GST.

### **Investment Management Fees & Brokerage\***

Depending on the investments selected, there may also be investment management fees (charged by the fund manager). Brokerage and transaction fees are incurred when purchasing and selling securities and are based on the value of the transaction. Brokerage fees vary depending upon the security being traded and the exchange they are traded on. This information will be detailed when the advice is provided.

\*These fees along with the Adviser and Custodial Fees will be deducted from the investment portfolio.



#### **KIWISAVER**

We offer KiwiSaver Advised Solution options. All fees will be confirmed, along with an indication of the cost, when the advice is provided.

#### COMMISSION

Any commission, brokerage, or other forms of payment payable to us from making investment recommendations is fully rebated to clients.

#### **PRIVACY/DATA COLLECTION**

To give our clients the very best advice we need to collect personal information about their financial circumstances. In the digital age we live in, we take our responsibilities under the Privacy Act 2020 very seriously.

Details of our Privacy Policy can be found here: <u>cambridgepartners.co.nz/privacy-policy/</u>

#### **COMPLAINTS HANDLING**

If you have a problem, concern, or complaint about any part of our advice or service, please contact me in the first instance. Alternatively, you can put your complaint in writing to our Compliance Manager. An initial acknowledgment of receipt will be provided within one business day. The Compliance Manager will then formally acknowledge the complaint within five business days, and then in good faith, try to resolve the matter as per our internal complaints process.

CONTACT:	Compliance Manager
	Cambridge Partners
	PO Box 1378
	Christchurch 8140

**PHONE**: 03 364 9119

**EMAIL**: <u>complaints@cambridgepartners.co.nz</u>

If the complaint is not resolved to your satisfaction using our internal process, you can access a free and independent resolution company, Financial Disputes Resolution Service, which will help with investigating or resolving your complaint.

ADDRESS:	Financial Disputes Resolution Service
	Freepost 231075
	PO Box 2272
	Wellington 6140

**PHONE**: 0508 337 337

EMAIL: <u>enquiries@fdrs.org.nz</u>

# I welcome any questions or queries you have in relation to this information but more importantly, I look forward to working with you.

